



UPCOMING WEBINARS

Webinar Series (Part 1): Using AI to Spot Trouble Before the Payor Does

August 18, 2026 | 12:15 pm – 1:30 pm

California physician practices are increasingly facing scrutiny from sophisticated payor analytics, downcoding programs and coding pattern reviews that often rely solely on claims data, without considering the complexity of the patients being treated. Independent and smaller practices are especially vulnerable because they typically lack the internal analytics and compliance resources available to large health systems.

This webinar will show physicians, office managers, billers, practice administrators and practice leaders how to use widely available AI tools, working with the standard summary reports any practice management system can produce, to perform their own internal coding-risk monitoring without needing specialized analytics expertise, expensive software or patient-level data. Participants will learn how to:

- Identify the practice management reports needed for effective self-audits.
- Analyze E/M distributions, modifier utilization, RVU concentration and coding trends over time using AI tools, without writing formulas, learning statistics or interpreting raw numbers.
- Recognize the coding patterns most likely to attract payor scrutiny.
- Understand the limitations of payor benchmarking methodologies.
- Build a practical monthly self-audit process that takes under an hour and produces a written record the practice can rely on if questioned later.

The webinar will include a live demonstration showing how practices can use AI assistants to analyze billing summaries and ask better questions about their own coding patterns and risk exposure.



Webinar Series (Part 2): Responding to Coding Concerns: A Practical Guide to Audits, Reviews and Investigations

September 10, 2026 | 12:15 pm – 1:30 pm

Even the most well-organized physician practices can find themselves facing payor audits, downcoding, prepayment review, or requests for repayment based on coding analytics and statistical extrapolation methodologies that can create significant financial exposure. Independent and small-group practices are especially vulnerable because they may lack dedicated compliance and audit defense resources.

Join us for the second webinar in this practical two-part series focused on helping physicians, practice administrators, billers and practice leaders respond appropriately when coding concerns arise.

Participants will learn how to:

- Understand the types of payor reviews: Special Investigations Unit audit, prepayment review, Medicare Recovery Audit Contractor Medicare Administrative Contractor activity, and DOJ involvement.
- Respond appropriately when an AI self-audit (or a payor letter) flags something.
- Evaluate whether a flagged issue requires education, corrective action, refund analysis or escalation to legal counsel.
- Identify weaknesses in payor methodologies and automated review systems.
- Develop an effective post-audit response strategy focused on documentation review, provider education and ongoing monitoring.

The webinar will also walk participants through how to interpret payor audit letters, assess the validity of findings before accepting them, and determine when issues can be handled internally or when expert assistance is needed.

